

You have the right to receive a "Good Faith Estimate" explaining how much your medical care will cost.

Under the "No Surprises Act," health care providers need to give **patients who don't have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You are entitled to receive a copy of your Good Faith Estimate (GFE) when you schedule an appointment, and/or upon request. The GFE shows the cost of items and services that are reasonably expected for your healthcare needs and treatment.
- This Good Faith Estimate does not include unexpected costs that could arise during treatment. Unexpected costs may include fees for outside referrals, cancellation and/or no-show fees, fees for lab work we request, etc.
- Make sure your healthcare provider gives you a Good Faith Estimate in writing at least 1 business day before your medical service or item. You can also ask your health care provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, visit <u>www.cms.gov/nosurprises</u> or call 1-877-696-6775.